

My Music Solutions

Privacy Policy

This privacy policy will explain how our organization uses the personal data we collect from you when you use our website.

Topics:

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- How do we collect your data?
- How will we use your data?
- How do we store your data?
- Marketing
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What data do we collect?

My Music Solutions collects the following data:

- Personal identification information (Name, email address, phone number, etc.)
- IP addresses to determine an approximate location.
- Information about how you interact with the My Music Solutions website. For example, what you click on and how long you spend on a page.
- Information about your browsers and the devices you use to access My Music Solutions site with.

How do we collect your data?

You directly provide My Music Solutions with most of the data we collect. We collect data and process data when you:

- Use any of the webforms on our site.
- Voluntarily complete a customer survey or provide feedback using our online chat service or via email.
- Use or view our website via your browser's cookies.
- liSense collects data for the purposes of delivering a Music License quote to you via email. This is voluntarily provided by you.

My Music Solutions may also receive your data indirectly from the following sources:

Third parties or publicly available sources. We may receive personal data about you from various third parties and public sources as set out below:

Technical Data from the following parties:

- (a) analytics providers such as Google based outside the EU;
- (b) advertising networks based inside OR outside the EU; and
- (c) search information providers inside OR outside the EU.

How will we use your data?

My Music Solutions collects your data so that we can:

- Provide you with the best licencing solution
- Manage your account
- Email you with special offers on other products and services we think you might like.
- Keep you informed of the various changes that could affect your licence requirements

How do we store your data?

My Music Solutions securely stores your data within the Microsoft Data Security Framework.

My Music Solutions will keep your website data for a period of 2 years. Once this time period has expired, or you have requested us to do so, we will delete your data. This does not include data you have voluntarily provided as a My Music Solutions client.

Marketing

My Music Solutions would like to send you information about products and services of ours that we think you might like.

If you have agreed to receive marketing, you may always opt out at a later date.

You have the right at any time to stop My Music Solutions from contacting you for marketing purposes

What are your data protection rights?

My Music Solutions would like to make sure you are fully aware of all your data protection rights. Every user is entitled to the following:

The right to access - You have the right to request My Music Solutions for copies of your personal data. We may charge you a small fee for this service.

The right to rectification - You have the right to request that My Music Solutions correct any information you believe is inaccurate. You also have the right to request My Music Solutions to complete information you believe is incomplete.

The right to erasure - You have the right to request that My Music Solutions erase your personal data, under certain conditions.

The right to restrict processing - You have the right to request that My Music Solutions restrict the processing of your personal data, under certain conditions.

The right to object to processing - You have the right to object to My Music Solutions's processing of your personal data, under certain conditions.

The right to data portability - You have the right to request that My Music Solutions transfer the data that we have collected to another organization, or directly to you, under certain conditions.

If you make a request, we have one month to respond to you. If you would like to exercise any of these rights, please contact us at our email:

Call us at:

Or write to us:

My Music Solutions

CBX Central Silverfox Way,
Cobalt Business Park,
Newcastle upon Tyne,
NE27 0QJ

What are cookies?

Cookies are text files placed on your computer to collect standard Internet log information and visitor behavior information. When you visit our websites, we may collect information from you automatically through cookies or similar technology.

For further information, visit allaboutcookies.org

How do we use cookies?

My Music Solutions uses cookies in a range of ways to improve your experience on our website, including:

- Keeping you signed in
- Understanding how you use our website

What types of cookies do we use?

There are several different types of cookies, however, our website uses:

- **Functionality** – My Music Solutions uses these cookies so that we recognize you on our website and remember your previously selected preferences. These could include what language you prefer and location you are in. A mix of first-party and third-party cookies are used.
- **Advertising** – My Music Solutions uses these cookies to collect information about your visit to our website, the content you viewed, the links you followed and information about your browser, device, and your IP address. My Music Solutions sometimes shares some limited aspects of this data with third parties for advertising purposes. We may also share online data collected through cookies with our advertising partners. This means that when you visit another website, you may be shown advertising based on your browsing patterns on our website.

How to manage cookies

You can set your browser not to accept cookies, and the above website tells you how to remove cookies from your browser. However, in a few cases, some of our website features may not function as a result.

Privacy policies of other websites

The My Music Solutions website may contain links to other websites. Our privacy policy applies only to our website, so if you click on a link to another website, you should read their privacy policy.

Changes to our privacy policy

My Music Solutions keeps its privacy policy under regular review and places any updates on this web page. This privacy policy was last updated on 19 March 2020.

How to contact us

If you have any questions about the My Music Solutions privacy policy, the data we hold on you, or you would like to exercise one of your data protections rights, please do not hesitate to contact us.

Email us at: hello@mymusicsolutions.com

Call us: 0191 260 0708

Or write to us at:

My Music Solutions

CBX Central, Silverfox Way,
Cobalt Business Park,
Newcastle,
NE27 0QJ

How to contact the appropriate authority

Should you wish to report a complaint or if you feel that My Music Solutions has not addressed your concern in a satisfactory manner, you may contact the Information Commissioner's Office.

ico.org.uk